



WILL PROCTER

ICT Professional with 20 years experience. Large and varied skill set in teaching, technical sales, service, support and training. Web Development, UI / UX, and analytical specialist. Also keen SCUBA Diver and instructor.

Education

2000 - University of Leeds
(Bretton Hall College)

BA (Hons) - Arts & Education

2022 - Bournemouth & Poole College

**CIM Foundation Certificate in
Digital Marketing**

Contact

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📍 Bournemouth, Dorset, UK

Work Experience

2022 - Present

Lecturer

- FE/HE Lecturer in Digital & Computing

2013 - 2022

Technical Analyst

- 3rd Line Support
- Systems specialist for Sharepoint, Stanley PAC, Websites, Internal Web Apps & Citrix
- Provide 24 Hour support for all systems as per on call rota.

2006 - 2013

Service Support Supervisor

- 2nd Line Support
- Management of Technical Staff
- Liaise between Helpdesk and Customers.
- Management of Backups and Restores

2005-2006

Technical Support Officer

- 1st Line Support
- Provide routine support for Hardware and Software as per user fault reports and requirements.

Skills

Languages: PHP ◆ MySQL ◆ HTML ◆ CSS ◆ Javascript ◆ JQuery ◆ VB.NET ◆ SQL ◆ Python

Frameworks: Bootstrap ◆ Material Design

Systems: IIS ◆ Apache ◆ Nginx

CMS / E-Commerce : Wordpress ◆ Magento / Adobe Commerce ◆ Actinic ◆ Umbraco ◆ Shopify ◆ WooCommerce ◆ eBay (Business Selling) ◆ PayPal ◆ Stripe ◆ Amazon KDP ◆ Sharepoint

Applications: Microsoft Office (Word, Excel, Powerpoint, Access, Visio) ◆ Adobe (Photoshop, Dreamweaver) ◆ File Maker ◆ Coda

Operating Systems: Windows ◆ MAC OSX ◆ Debian ◆ Ubuntu ◆ iOS ◆ Android

Systems Administration: Active Directory ◆ Exchange ◆ Apple Server ◆ Stanley PAC SecureNET

ICT & Project Management: ITIL v2 Foundation ◆ Experience in Prince 2 & Agile

Web Skills: SEO ◆ Keywording ◆ Meta Tagging ◆ Google Analytics ◆ Google My Business ◆ Digital Marketing

Social Media Marketing: Facebook ◆ Twitter ◆ Instagram ◆ TikTok ◆ Pinterest

Training & Qualifications

ICT and Professional

- **Cyber Crime - Firebrand Training**
 - Advanced Cybercrime Practitioner
 - Cybercrime Practitioner
- **Stanley**
 - Proximity Access Control Installer
- **IISEB**
 - ITIL v2 Foundation
- **Google Online Training**
 - Online Marketing Fundamentals
 - Google Analytics
 - Adwords and Google Shopping
 - Google Cloud Platform
- **CBT Nuggets**
 - Agile Essentials

Education

- **Apple**
 - Apple Teacher
 - Apple Teacher Swift Playgrounds
- **Microsoft**
 - Microsoft Innovative Educator
- **Adobe**
 - Creative Educator

Health & COVID

- **World Health Organisation**
 - Hand Hygiene
 - Waste Management
 - How to put on and remove PPE
 - Operational Planning Guidelines and COVID-19 Partners Platform to support country preparedness and response
 - ePROTECT - Ebola
 - Monkeypox Induction
- **First Response Training**
 - Airborne Pathogens
- **Alison Online Training**
 - Coronavirus

CPD

- **Futurelearn - (University of Glasgow)**
 - History of Slavery in the British Caribbean
- **Alison Online Training**
 - Diploma in Journalism

SCUBA Diving

As a qualified IDC Staff Instructor, I teach SCUBA Diving and First Aid, to a professional level. Whilst also enjoying dives socially, around the UK South coast.

I am qualified to teach the following:

Specialties

- Poseidon Mk VI/VII
- Hollis Explorer
- Sidemount Single & Twin Cylinder
- Enriched Air Nitrox 40% O2
- Dry Suit
- Deep Diver
- Night Diver
- Digital Under Water Photographer

First Aid

- Primary & Secondary First Aid (Infant, Child & Adult)
- Emergency Oxygen Provider
- On Site Neurological Assessment
- Hazardous Marine Life Injuries
- AED

I am also qualified as :

Tec

- Tec 40 - 50% O2 & 10 Mins Deco
- Tec 45 - 100% O2 & Single Stage Deco
- Tec 50 - 100% O2 & Multi-Stage-Accelerated Deco
- Gas Blender

Hardware

- Equipment Specialist
- Compressor Operator

In addition, I am also qualified to dive for Wreck penetration, and use Diver Propelled Vehicles.

Need more?

<https://wprocter.co.uk>

